



Low-Income Discount Rate (LIDR) Program

FACT SHEET

August 2026

In 2023, the Illinois Commerce Commission (ICC) ordered the major Illinois gas utilities to launch the state's first-ever income-based program that provides gas-bill discounts for eligible customers. The Low-Income Discount Rate (LIDR) program was advocated for by Legal Action Chicago, Community Organizing and Family Issues (COFI) and the National Consumer Law Center.

Who is eligible for these gas-bill discounts?

Customers of Ameren Illinois (gas), Nicor Gas, North Shore Gas and Peoples Gas whose incomes are at or below 300 percent of the Federal Poverty Line (FPL).

Customers who receive Low Income Home Energy Assistance Program (LIHEAP) benefits (for households that are at or below 200 percent of the Federal Poverty Level) will be

automatically enrolled in this discount program, so you should confirm if you qualify for LIHEAP. The LIDR discounts plus the LIHEAP benefits can make your gas bill more affordable. Important: If you earn too much to qualify for LIHEAP, you might still qualify for the LIDR program. Please review the eligibility requirements below.

How does the LIDR work?

The LIDR is funded by a charge on gas bills for residential, commercial and industrial customers. The LIDR program is a five-tiered system in which the discounts range from 5 to 84 percent off the customer's total monthly gas bill. The amount of the discount will depend on the household's income. The chart below outlines the monthly discounts customers will receive on their gas bills once they are enrolled in the program:

UTILITY	DISCOUNT TIER				
	Tier 1: 0-50% of the Federal Poverty Level (FPL)	Tier 2: 51-100% of the FPL	Tier 3: 101-150% of the FPL	Tier 4: 151-200% of the FPL	Tier 5: 201-300% of the FPL
Peoples Gas	83% Discount	68% Discount	45% Discount	20% Discount	5% Discount
North Shore Gas	79% Discount	60% Discount	36% Discount	12% Discount	5% Discount
Nicor Gas	77% Discount	57% Discount	27% Discount	12% Discount	5% Discount
Ameren IL (gas)	84% Discount	52% Discount	19% Discount	5% Discount	5% Discount

How do I know what Tier I'm in?

Use this chart to estimate your household income level for the past 30 days and your Tier in the LIDR program. The chart can help you estimate eligibility, and the application process will confirm it. (A [more comprehensive chart is here.](#))

Number of people in Household	Tier 1: 0-50% FPL	Tier 2: 51-100% FPL	Tier 3: 101-150% FPL	Tier 4: 151-200% FPL	Tier 5: 201-300% FPL
1	Up to \$665	\$666 to \$1,330	\$1,331 to \$1,995	\$1,996 to \$2,660	\$2,661 to \$3,990
2	Up to \$902	\$903 to \$1,803	\$1,804 to \$2,705	\$2,706 to \$3,607	\$3,608 to \$5,410
3	Up to \$1,138	\$1,139 to \$2,277	\$2,278 to \$3,415	\$3,416 to \$4,553	\$4,554 to \$6,830
4	Up to \$1,375	\$1,376 to \$2,750	\$2,751 to \$4,125	\$4,126 to \$5,500	\$5,501 to \$8,250
5	Up to \$1,612	\$1,613 to \$3,223	\$3,224 to \$4,835	\$4,836 to \$6,447	\$6,448 to \$9,670
6	Up to \$1,848	\$1,849 to \$3,697	\$3,698 to \$5,545	\$5,546 to \$7,393	\$7,394 to \$11,090
7	Up to \$2,085	\$2,086 to \$4,170	\$4,171 to \$6,255	\$6,256 to \$8,340	\$8,341 to \$12,510
8	Up to \$2,322	\$2,323 to \$4,643	\$4,644 to \$6,965	\$6,966 to \$9,287	\$9,288 to \$13,930

Why do some utility customers get a larger discount than others?

The discounts will differ by the recipient's household income and also their utility. The discounts offered differ by utility because the cost of service differs for each company.

[Advocates have said](#) the goal of the LIDR was to ensure that people don't have to spend more than 3 percent of their monthly income on gas bills.

How is the LIDR program funded?

The LIDR is funded by a charge on gas bills that differs according to your customer class: residential, small commercial or industrial. All residential customers pay this fee, including lower-income customers who qualify for the LIDR program. The charge may show up on your bills as "Rider LIDA," the "Low Income Discount Adjustment" or the "Rider LICA – Low-Income Credit Adjustment."

The amount of the fee is determined by a formula that accounts for A) the difference between the discounted rates and the actual rates; B) an estimate of the number of customers who qualify for the LIDR program; and C) the number of customers each utility has to help cover the costs of the program. That's why the LIDR fee is different for each utility.

Please note that the amount of the charge is subject to change, based on an annual reconciliation process to true-up the estimates of how many people were expected to use the program versus how many actually did.

CUB believes utilities should be making a significant contribution of shareholder funds to this program. If you have questions/concerns about the LIDR program, please call the ICC, at 1-800-524-0795.

How do I apply?

There are two ways to apply, if you think your household

qualifies (at or below 300 percent of the FPL):

- **Tiers 1-4 (10 percent to 84 percent Discounts):** Eligible households with income at or below 200 percent of the federal poverty level are eligible for LIHEAP benefits **and, additionally, will automatically receive the LIDR.** To receive an LIDR discount, those households must apply for LIHEAP through their local Community Action Agency. To get more information on how to locate a household's Community Action Agency, visit [PowerBillDiscount.com](#). At this website, maintained by the Illinois Association of Community Action Agencies, visitors can input their address and find their Community Action Agency. **Important:** If you are 1) a gas customer of Ameren Illinois, Nicor, North Shore or Peoples, and 2) you have received LIHEAP benefits between Oct. 1, 2023 and Aug. 15, 2024, you will automatically receive the LIDR discount beginning on your October billing cycle. Please continue to apply for LIHEAP to maintain your discount.
- **Tier 5 (5 percent Discount):** Households with incomes that fall under Tier 5 do not qualify for LIHEAP, but can still receive the 5 percent discount. Those households should contact their gas utility to request the discount. (CUB has a [list of major utility contact numbers](#), including gas utilities that offer the LIDR.)

Note: There is no charge to apply and receive a discount.

Is there a Low-Income Discount Rate for electric or water customers?

Yes, there are discount programs for major electric (Ameren Illinois' program is being developed and Commonwealth Edison's program has been launched) and water (Aqua Illinois and Illinois American Water) investor-owned utilities in Illinois. For more information on these programs and how to apply, see CUB's Electric and Water pages at [CitizensUtilityBoard.org](#).